

**College of Health and Human Development
Faculty Research Themes**

Constructing Healthy Environments and Products

<i>Peter Bordi</i>	Associate Professor Hospitality Management	Email Address: PLBJR@PSU.EDU
Research Interests	USDA "Farm to School", cancer (prostate) study with Nutritional Sciences Department, product development - Franco Harris.	
<i>Linda Caldwell</i>	Professor Recreation, Park and Tourism	Email Address: LLC7@PSU.EDU
Research Interests	Leisure education & developmental affordances of leisure, leisure time use in middle school youth, development of youth competencies, healthy lifestyle & democratic behavior through leisure.	
<i>Garry Chick</i>	Professor Recreation, Park and Tourism	Email Address: GCHICK@PSU.EDU
Research Interests	Linguistic representation of leisure cross-culturally, quality of life issues associated with working in the machining and tool & die professions.	
<i>Martha Conklin</i>	Associate Professor Hospitality Management	Email Address: MTC11@PSU.EDU
Research Interests	School food service quality indicators, evaluation of dietetics and school food service programs.	
<i>David Cranage</i>	Associate Professor Hospitality Management	Email Address: dac2@psu.edu
Research Interests	Pre-emptive strategies to buffer the effects of service failures, and increase customer loyalty, empowerment, informed choice.	
<i>Alan Graefe</i>	Associate Professor Recreation, Park and Tourism	Email Address: GYU@PSU.EDU
Research Interests	Recreation use monitoring in the Pacific Northwest (U.S. Forest Service), water-based recreation carrying capacity (U.S. Forest Service & Army Corps of Engineers).	
<i>Deborah Kerstetter</i>	Associate Professor Recreation, Park and Tourism	Email Address: DEBK@PSU.EDU
Research Interests	Heritage-based tourism and eco-tourism issues, decision-making within the context of travel and tourism, older adults & travel.	
<i>Carolyn Lambert</i>	Associate Professor Hospitality Management	Email Address: CUL@PSU.EDU
Research Interests	Nutrient analysis of soy muffins, customer satisfaction in relation to waiting time.	
<i>Daniel Mount</i>	Associate Professor Hospitality Management	Email Address: dmount@psu.edu
Research Interests	Customer Call Centers: Effects of listening behavior on satisfaction & effects of e-mail response time and problem resolution on satisfaction, non-response bias in internet guest surveys, derivations of traditional importance-performance analysis.	
<i>Andrew Mowen</i>	Assistant Professor Recreation, Park and Tourism	Email Address: amowen@psu.edu
Research Interests	Social trust, perceived values, and public attitudes toward park sponsorships and donations, relationships between place attachment, leisure involvement, and stakeholder commitment to an urban park district, family decision-making processes and their implications for park agency promotional efforts.	

**College of Health and Human Development
Faculty Research Themes**

Karthikeyan Namasivayam Assistant Professor

Research Interests **Hospitality Management** Email Address: **kun1@psu.edu**
Deciphering the dyadic service exchange, trust in service exchanges, fairness in services.

Harry Zinn Associate Professor

Research Interests **Recreation, Park and Tourism** Email Address: **HZINN@PSU.EDU**
Environmental values in families of older hunters, cross-regional patterns of outdoor recreation behavior. Behavior, beliefs & attitudes of PA deer hunters, public perceptions of National Forest Management.