

**College of Health and Human Development  
Faculty Research Themes**

**Culture and Human Resources**

- Albert (Bart) Bartlett*      **Associate Professor**  
**Hospitality Management**      Email Address: **ev5@psu.edu**  
Research Interests      Organizational behavior and human resource management, job satisfaction, job design, multiculturalism.
- Garry Chick*      **Professor**  
**Recreation, Park and Tourism**      Email Address: **GCHICK@PSU.EDU**  
Research Interests      Linguistic representation of leisure cross-culturally, quality of life issues associated with working in the machining and tool & die professions.
- Deborah Kerstetter*      **Associate Professor**  
**Recreation, Park and Tourism**      Email Address: **DEBK@PSU.EDU**  
Research Interests      Heritage-based tourism and eco-tourism issues, decision-making within the context of travel and tourism, older adults & travel.
- Anna Mattila*      **Associate Professor**  
**Hospitality Management**      Email Address: **ASM6@PSU.EDU**  
Research Interests      Service encounters, service recovery, customer emotions, servicescape.
- Duarte Morais*      **Associate Professor**  
**Recreation, Park and Tourism**      Email Address: **DMORAIS@PSU.EDU**  
Research Interests      Cruising & communities of consumption, overcoming constraints to participate in outfitted outdoor recreation.
- Karthikeyan Namasivayam*      **Assistant Professor**  
**Hospitality Management**      Email Address: **kun1@psu.edu**  
Research Interests      Deciphering the dyadic service exchange, trust in service exchanges, fairness in services.
- John O'Neill*      **Assistant Professor**  
**Hospitality Management**      Email Address: **jwo3@psu.edu**  
Research Interests      Strategic planning, lodging management, lodging development, and real estate valuation.
- Careen Yarnal*      **Assistant Professor**  
**Recreation, Park and Tourism**      Email Address: **cmy122@psu.edu**  
Research Interests      Leisure across the life span and its relationship to women's health.
- Harry Zinn*      **Associate Professor**  
**Recreation, Park and Tourism**      Email Address: **HZINN@PSU.EDU**  
Research Interests      Environmental values in families of older hunters, cross-regional patterns of outdoor recreation behavior. Behavior, beliefs & attitudes of PA deer hunters, public perceptions of National Forest Management.